

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

KRACK, Mike

Serial No.: 09/917,576

Filed: July 27, 2001

Atty. File No.: 4366-37

For: "METHOD OF PROVIDING  
SPEECH RECOGNITION FOR IVR  
AND VOICE MAIL SYSTEMS"Mail Stop Amendments  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313

Dear Sir:

Applicant submits this Amendment and Response to address the Office Action having a mailing date of May 7, 2004 (Paper No. 12). Although the Applicant believes that no fees are due for filing this Amendment and Response, please charge any fees deemed necessary to Deposit Account No. 19-1970.

Please amend the above-identified patent application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 12 of this paper.

) Group Art Unit: 2645

) Examiner: GAUTHIER, GERALD

) AMENDMENT AND RESPONSE"EXPRESS MAIL" MAILING LABEL NUMBER:  
DATE OF DEPOSIT: 7/30/04I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING  
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August 2, 2004

**FACSIMILE COVER SHEET**

TIME: \_\_\_\_\_

DATE: August 2, 2004

Please deliver the following page(s) to:

Name: Examiner Gerald Gauthier

Facsimile Number: 703-746-7371

Our File Number: 4366-37

Serial Number: 09/917,576

Total Number of Pages, including this cover page: 19

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**MESSAGE:**

Please see attached proposed Amendment and Response for your review and comments.

**PLEASE CONFIRM RECEIPT**

If you do not receive all the pages, please call Barbara at (303) 863-9700.

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